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NOV 1 9 2002

Federal Communications Commission Office of the Secretary

October 28, 2002

Secretary Michael Powell Federal Communications Commission 445 12th Street, SW Washington, D. C. 20554

CG Docket No. 02-278 CC Docket No. 92-90

Confirmed

DEC # 8 2002

Dear Mr. Powell: Distribution: Center

Lam writing to express support for a possible national registry of do-not-call phone numbers and parties. Lam from the state of Massachusetts, and have a one-line residential phone. Currently, this state does not have any such registry. I receive automated dialing solicitations frequently, about once a week or more. There are not only automated dialers with human telemarketers, but also automated, voice sales pitches. They always are for offers that I am not interested in, and there is no way to inform these callers that I do not want them to call, since the call is automated, and you have to wait until the end of the message for a phone number to call if you are interested in the offer. When I call these numbers, there is invariably a sales pitch, with no indication that they will refrain from calling me in the future.

I am opposed to having to ask each caller not to call on a case-by-case basis, because that means I have to listen to my answering machine each time to the whole message, and then make the effort to make a phone call to tell them I do not want their message. I want to have these calls eliminated once and for all. Telemarketers should NOT have any right by default to call if someone requests that their phone number should not be called, ever.

Both my father and my girlfriend never answer their phones anymore, and always let their answering machines answer, because they get so many telemarketing calls. Please, set up national do-not-call registry for people to stop the telemarketers. They do not have free speech rights to intrude upon people's residences.

Timothy Lee

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l'irnothy Lee

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